



Case Study

Integrated information at ZIGGO

Ziggo is one of the largest telecom providers in the Netherlands with more than 3 million customers for TV, Internet and Telephony services. Ziggo is a company that has been shaped through mergers of a number of smaller companies. As a result the IT infrastructure of Ziggo was very diverse.

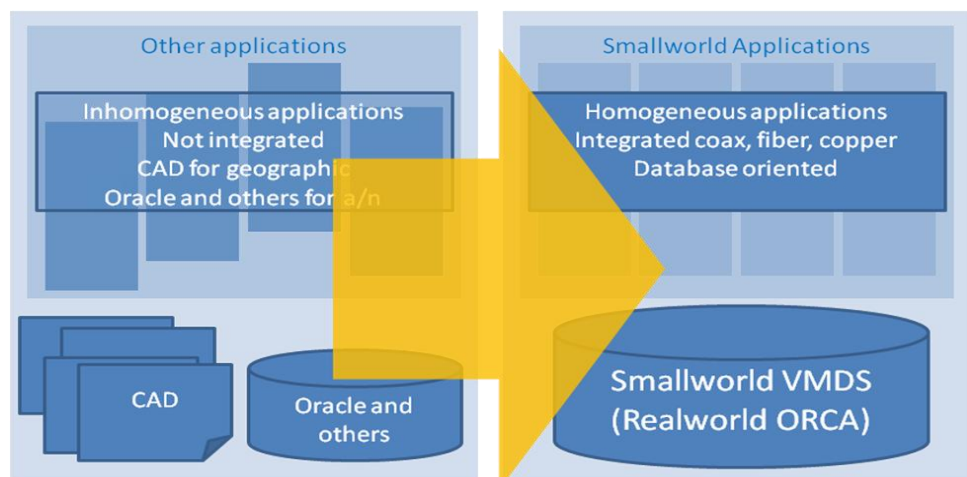
To create a central data management and uniform application structure Ziggo decided in 2006 to consolidate the large number of IT-systems in use, into an integrated architecture based on Oracle. This included its ERP, CRM and logical network management system.

Ziggo uses the Smallworld platform to manage its physical networks geographically. Smallworld is based on a proprietary database management system. Ziggo has implemented Oracle Spatial to be able to centrally manage all network information, whether about its physical or its logical networks. To create one view of the available data the Smallworld repository is synchronized daily with Oracle Spatial.

Spatial Workshop is the tool for Ziggo to view, analyze and report the integrated data stored within Oracle. Employees in the office and potentially in the field can access the central spatial and non-spatial data and link it to the data on their local machines in an easy, MS Office™ oriented way.

Consolidation of network management tools

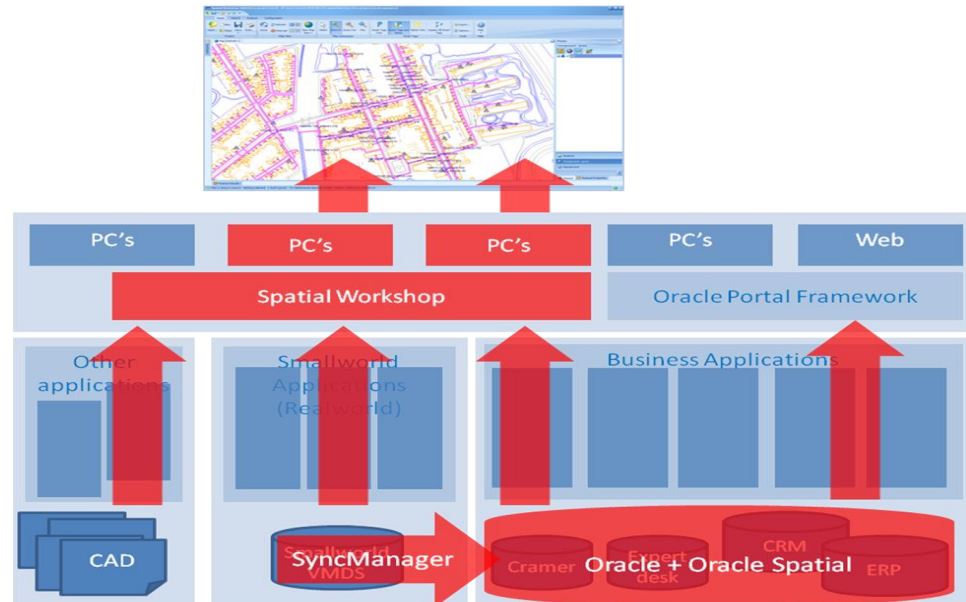
In the first step to consolidate network registrations within Ziggo data from a variety of applications have been converted to the Smallworld platform. The Smallworld platform is now the central management tool for physical coax, fiber and copper networks.



Synchronization between Smallworld and Oracle Spatial

SyncManager from Realworld Systems is the product that synchronizes the Smallworld Version Managed Data Store (VMDS) with the Oracle Spatial Database.

Spatial Workshop Opens Up the Spatial Data Warehouse



Ziggo uses Spatial Workshop to visualize and analyze the spatial data in the integrated Oracle and Oracle Spatial Database. It allows Ziggo to use integrated, up-to-date administrative and spatial network data throughout the whole organization

Company Information

Ziggo is one of the largest telecom companies in the Netherlands. Ziggo offers TV, Internet and Telephony services through almost the whole of the Netherlands. Read more on www.home.nl.

Realworld Systems is an international Systems Integrator for geospatial IT systems for utilities, telecom and the public sector. Realworld Systems is a Spatial Eye Reseller.

Read more on www.realworld-systems.com.

Spatial Eye makes software that helps people to visualize, integrate and use spatial information. Its leading product, Spatial Workshop, enables you to present location information smarter, use it creatively and save time everyday. Spatial Eye simplifies your world.

Read more on www.spatial-eye.com.

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